

Title:	SAFEGUARDING POLICY (protecting Children and adults at risk)
Policy statement	Tearfund is committed to promoting the security and well being of the communities we serve, volunteers and staff, and ensuring that children and adults at risk¹ are protected from all forms of harm and abuse, and able to live a life with dignity, respect and security. This is an expression of Tearfund's Christian belief that all people are created by God in His image (likeness) (Genesis 1:26,27) and therefore, every adult and child should be treated with respect and dignity. Tearfund will proactively encourage a culture of 'Zero tolerance' towards all forms of harm and abuse, and seek to ensure that staff and representatives 'Do no harm' while working for or with Tearfund. (Further information on expected behaviour is set out in Tearfund's Personal Conduct Policy.) We are committed to taking a survivor centred approach.
	This policy applies to all staff and representatives who work for or with Tearfund:
	Staff includes: • All staff, national and international • All volunteers, secondments, interns
	Representatives includes: • All contractors e.g. consultants, journalists, photographers, external Media • All board members, ambassadors, Inspired individuals, and guests, visitors, Church Groups, Supporters visiting Tearfund funded projects
	Staff and representatives must ensure that their behaviour promotes and allows children and adults at risk to live free from:
	 Harm and Abuse, (Physical, sexual (including sexual harassment) and emotional (including the abuse of power / trust and coercion) Bullying and Harassment Exploitation - (physical & sexual) Neglect Discrimination Human Trafficking
	A more detailed list of 'abuse' is <u>here</u>
	Tearfund is aware that harm and abuse can happen: 1) between an adult/adult at risk (being the abuser) and another adult/adult at risk, 2) between an adult/adult at risk (being the abuser) and a child,

¹ The term 'adult at risk' describes adults at risk of harm and adults at risk.

- 3) between a child (being the abuser) and another child,
- 4) between a child (being the abuser) and an adult/adult at risk.

This policy provides guidance to all Tearfund staff and representatives located anywhere in the world, to understand the importance of safeguarding children and adults at risk, both in person and online and their responsibilities to do so at all times, by:

- upholding the dignity and respect of children and adults at risk;
- taking preventative steps to ensure a safe environment for children and adults at risk; and
- responding quickly and appropriately to concerns raised.
- Acting with integrity, being transparent and accountable
- Ensuring that all activity is done in the best interests of the child/adult at risk

Tearfund will proactively encourage a culture where:

- issues and concerns about safeguarding are raised and discussed
- a sense of accountability between staff/representatives can and must challenge potential poor or abusive behaviour
- it is mandatory to report abusive allegations or concerns that directly relate to a child or adult at risk.
- We provide a safe environment, including the online environment, for all people that the organisation engages with.

Any allegation or concern regarding the abuse of a child or adult at risk must be treated seriously. Reporting concerns regarding the abuse of children or adults at risk is mandatory and can arise when abusive behaviour is observed or suspected; or when an allegation is made or disclosed or there are indicators (signs and symptoms) of suspected abuse on the survivor.

We would strongly encourage that any allegation of abuse or harassment of a sexual nature be reported to safeguarding@tearfund.org even if the allegation does not involve a child or adult at risk. Specifically:

- If you witness an incident which you believe amounts to abuse, bullying or harassment of a sexual nature, please report it without delay to safeguarding@tearfund.org
- If an individual, who is not a child or adult at risk, makes a confidential disclosure
 to you of an allegation of abuse or harassment of a sexual nature, and neither they
 nor another person is at immediate risk of serious harm, you should only make a
 report to safeguarding@tearfund.org with that individual's consent. In this
 situation, advice and guidance may be sought from safeguarding@tearfund.org
 without disclosing the names of individuals affected or other identifying

information, and we would encourage you to seek such advice.

There are three types of concerns that can be reported:

- **Category 1** This concern relates directly to a staff member or representative. Tearfund has a duty of care and will respond by initiating an investigation
- Category 2 This concern relates to a Tearfund Partner staff member. Tearfund has a shared duty of care and will require the Partner to initiate an investigation, if appropriate, in line with their Safeguarding policy. Tearfund would expect the Partner to share the final report with Tearfund
- Category 3 This concern relates to abuse in a community in which Tearfund or
 our Partner is working. While Tearfund or the Partner will not have a formal
 responsibility to investigate, Tearfund or the Partner may have some influence in
 the community and will pass on information to the relevant local authorities. In
 each case an assessment should be made of what is in the best interest of the
 child or adult at risk in relation to reporting the allegation to the authorities.

All Safeguarding reported issues are recorded on a Safeguarding Incident Tracker which is reviewed quarterly by Tearfund's Safeguarding Committee. Any key safeguarding risks are also shared with the Executive Team and the Audit Risk and Finance Committee. This is to ensure that Safeguarding measures and processes are reviewed and effective.

We are committed to reporting any incidents to the appropriate regulatory bodies (including the Charity Commission) and government departments, as required. Where there is evidence that criminal activity may have taken place we will report to the relevant police and/or child protection authorities of the country where the incident occurred and/or the country of origin of the Subject of Complaint as appropriate. We will do this provided that it is in the best interests of the child or adult at risk concerned to do so and taking into consideration their wishes.

This policy will be reviewed every year.

Information Links

All words highlighted in Blue and underlined - for example: <u>Policy</u> - when 'clicked-on' will link to a document that provides more information about another policy, a specific procedure, forms, definitions, behaviours, etc. It is important that all linked documents are read in conjunction with this Safeguarding policy.

Actions to take when made aware of an allegation or concern

All allegations or concerns about the abuse of a child or adult at risk must be taken seriously and reported to safeguarding@tearfund.org within 24 hours of the allegation or concern being raised.

On hearing of an allegation or concern, the first action is to ensure that the survivor is safe and has access to appropriate care. The safety and care of the alleged survivor/victim is

critical within the first 24 hours immediately following an incident. Tearfund's Protocol for handling sexual and violent physical assaults provides a step by step guide on how to respond to an incident and identifies the roles of Accompanier, Survivor Liaison Officer, Line Manager and Country Director as the key officers responsible for supporting the survivor and ensuring that their needs are met. Staff travelling to high risk areas should familiarise themselves with the <u>Guidelines for the survivor</u> which provide the safety measures to follow in the event of an incident.

All allegations or concerns should be **recorded immediately** on the <u>Safeguarding Incident</u> <u>Reporting Form</u> and emailed directly to safeguarding@tearfund.org. The Safeguarding Officer will inform the relevant Group Director as appropriate. Tearfund employees who have access to the Corporate Hub will find a link on the home page of the hub 'Report a Safeguarding Incident' which will link to an online reporting form. This can be completed and submitted instead of completing and emailing the Safeguarding Incident Reporting Form.

The following <u>flowchart</u> explains the process of reporting and follow up. The Safeguarding Review Team follows a Safeguarding Governance and Oversight Protocol when managing a safeguarding incident and a copy of this can be provided on request. The Safeguarding Officer, with the support of the Safeguarding Review Team, will decide if the Subject of Complaint, if a staff member, should be suspended based on the <u>suspension guidelines</u>.

Key information which relates to this policy

- Definitions of <u>Terms</u> This document provides an explanation of the words you will find in the policy
- Criminal records <u>check</u> It is important for staff to have a criminal record check prior to employment. Where Police checks are not available or unreliable, Sterling will provide background record checks.
- Types of <u>Abuse</u> This document lists all forms of action, inaction or interaction
 with a child/children or a adult at risk that could result in the harm (or risk of
 harm) to a child or adult at risk
- <u>Indicators</u> of Abuse It is important to be aware of the indicators of abuse and neglect so that concerns can be raised based on observations.
- Acceptable and Unacceptable <u>Behaviour</u> This list of behaviours are designed to
 protect children or adults at risk and to protect Tearfund staff and representatives
 from false accusations.
- <u>Disclosure</u> of Abuse During any disclosure it is important to manage the process well so that the welfare of the child or adult at risk is protected.

- Non-staff Safeguarding declarations (for consultants, contractors and volunteers only):
 - Safeguarding <u>Declaration</u> a mandatory personal declaration to acknowledge understanding and agreement by a non-staff Tearfund representative, to follow Tearfund's safeguarding policy and standards of personal conduct.
 - Self Declaration of unspent convictions A confidential statement with regards to a person's suitability to work with children or adults at risk.
 This requires an individual to disclose any unspent criminal convictions to enable Tearfund to assess their suitability to work with children or adults at risk
- Consent Consent should be obtained before material information about a child or adult at risk can be used / shared with others. Further information on how to collect consent can be found in the Quick Guide to Consent.
- Safeguarding Risk Assessment A risk assessment should be done when starting
 any project, event (whether face to face or online), or trip in order to assess the
 risks of harm or abuse when working with children or adults at risk and other
 non-members of staff
- Terms of Reference for the Safeguarding Officer
- Community-Friendly Safeguarding Policy
- Child Friendly Safeguarding Policy

Procedures which relate to other teams activities

- Working on safeguarding with partners and alliances All partners, alliances and other agencies, working with Tearfund, are expected to consistently apply good safeguarding practice in all activities involving children and adults at risk.
- Safer <u>Recruitment and Selection</u> In the process of recruitment and selection a range of procedures and actions should be taken to ensure children and adults at risk are safeguarded and abuse is prevented.
- <u>Safeguarding in our Communications and the Media</u> At all times, the dignity of children and adults at risk must be respected. Therefore all personal information and details of children or adults at risk, which may identify them or may increase the potential risk of harm or injury to their name or reputation or their families should not be used.
- <u>Fundraising with Adults in Vulnerable Circumstances policy</u> It is inevitable that
 we will come into contact with people who may be in a vulnerable circumstance,
 or need additional support to make an informed decision as we carry out day to

	day work in the Global Fundraising Group. This Policy has been developed to guide staff on how to deal with adults at risk. These policies are trained out to all relevant staff and volunteers alongside tailored Safeguarding training.
Other related Policies and Procedures	The <u>Personal Conduct Policy</u> and the <u>Misconduct Procedure</u> will then be used if necessary. This policy sets out in further detail the expected behaviours of all staff.
	 Protocol for handling sexual and violent physical assaults - detailed guidance on how to support and manage communications with a member of staff who survives a sexual and violent physical assault and ensure their needs are met.
	 DBS and international criminal records checks - guidance on eligibility and procedure for obtaining criminal record disclosure checks. Tearfund staff and representatives will be required to undertake criminal record checks based on the activity and level of contact they will have with children and adults at risk through their role.
	 Whistleblowing Policy - An important aspect of accountability and transparency is a mechanism to enable staff and other people associated with Tearfund to voice concerns in a responsible and effective manner.
	 <u>Complaints procedure</u> - Where someone has a legitimate complaint about an issue related to their employment with Tearfund and it cannot be resolved informally, they are able to make a formal complaint under this policy and its related procedures.
	 Appeals Procedure - Where a member of staff feels that a decision or action taken against them has been unfair, the Appeals Procedure provides the means by which they can request that the decision or action be reviewed and if appropriate changed.
Useful background information	Tearfund has identified a number of areas of unacceptable behaviour (see the Personal Conduct Policy or the Code of Conduct), which are incompatible with Tearfund's Values, in upholding our core values we stand against all forms of exploitation and abuse, fraud, bribery and any other conduct which is incompatible with these values.
Why the policy is needed	Tearfund is committed to the safeguarding of those we work with, particularly children and adults at risk. All community members, Tearfund staff and representatives, without exception, have the right to protection from abuse regardless of gender, race, disability, sexual orientation, religion/beliefs, pregnancy/maternity and gender reassignment. Many of the people we work with experience increased vulnerability as a result of natural disasters and conflict and it is therefore vital that staff and representatives of Tearfund work with people respectfully and in a way which maintains their safety, dignity and security.

Standards

Tearfund is committed to ensuring that the adult at risk or child's best interest and well being is at all times of paramount consideration. In this regard this policy is based on frameworks and principles encapsulated within:

- The Bible Biblical principles are foundational to our commitment to a strong safeguarding culture: we believe that all people are created by God in His image (likeness) (Genesis 1:26,27). Galatians 3:28 also says that all people are equal in Christ Jesus. This means every adult and child should be treated with respect and dignity. As a Christ-centred organisation, we have a responsibility to protect vulnerable adults and children from harm and to ensure our behaviour is an expression of our obedience to a God who deeply cares for the vulnerable (Matt.18, 19; Mark 10; Luke 18). 1 Peter 2:16-17 says we must not use our faith as a cover for evil deeds. Further reflections on the biblical mandate for a strong safeguarding culture are included in this document: Theological Support for Safeguarding Messaging (see page 8) here.
- All relevant national laws of England and Wales as Tearfund is a registered charity within this jurisdiction, particularly the Children Act 1989 (and its various amendments), the Protection of Children Act 2004 and the Safeguarding Vulnerable Groups Act 2006 among others.
- All relevant national laws of each of the countries that Tearfund works in through its partners and/or alliances.
- The UN Inter-Agency Standing Committee (IASC), the UN Secretary-General's Bulletin on Special measures for Protection from Sexual Exploitation and Sexual Abuse (ST/SGB/2003/13) to which Tearfund is a signatory.
- The Core Humanitarian Standard on Quality and Accountability (CHS), against which Tearfund is certified.
- Foreign and Commonwealth Development Office: Enhanced Due Diligence: Safeguarding for External Partners.
- The UN Convention on the Rights of the Child (UNCRC), the Convention came into Force in the UK in 1992, its Optional Protocols.
- The internationally-accepted safeguarding standards of the Keeping Children Safe Coalition.

Who must follow this policy

This policy applies to anyone who represents Tearfund in any capacity - this includes all 'staff' and 'representatives' (see Policy Statement above for definitions).

Partners and their staff are bound by the principles in the Partnership Agreement which

	make Safeguarding Children and adults at risk mandatory. Partners must either have their own Safeguarding policy or abide by Tearfund's Safeguarding policy for the duration of the Partnership agreement.
Communication of this policy	Tearfund is committed to communicating this policy to all staff and representatives and to communities (including any parents/carers) as appropriate. Trustees are required to complete Tearfund's mandatory e-Learning course on Safeguarding upon joining, and then every 3 years. All staff are required to complete Tearfund's mandatory e-Learning course on Safeguarding upon joining and annually thereafter. Tearfund's Misconduct Policy and Procedure will be applied if staff do not complete the training as required, unless there are exceptional extenuating circumstances.
Person responsible	People and Talent Director.
Version	Final Version
Visability	Public
Approved by	Originally approved by ET and the Board in August 2010 and reviewed in July 2014, March 2018 and then in subsequent years. This version was approved by the Tearfund Board in December 2022.
Approval date	December 2022
Next formal review	December 2023