

Contents

Introduction	5
Who is this ROOTS book for?	5
How to use this book	6
Glossary	7
Section 1 What is conflict?	9
Types of conflict	10
Causes of conflict	10
Stages of conflict	12
How people respond to conflict	14
Reconciliation	15
Section 2 What does the Bible say about reconciliation?	17
Reconciliation with God	17
Reconciliation with others	18
PRINCIPLE 1 Blessed are the peacemakers	18
PRINCIPLE 2 Identity and unity	19
PRINCIPLE 3 Love your neighbour	20
PRINCIPLE 4 Love your enemies	21
PRINCIPLE 5 Forgive each other	21
Section 3 Learning points	25
LEARNING POINT 1 Analyse the conflict	25
LEARNING POINT 2 Look at identity	29
LEARNING POINT 3 Reconciliation takes time, not money	35

LEARNING POINT 4	Encourage communication and understanding	36
LEARNING POINT 5	Develop a vision for sustainable peace	40
LEARNING POINT 6	Develop peace and reconciliation indicators	41
LEARNING POINT 7	Value servant leadership	43
LEARNING POINT 8	Find common ground	44
LEARNING POINT 9	Build trust	47
LEARNING POINT 10	Network	51
Section 4	Learning review and action plan	55
Section 5	Resources and contacts	57