Learning points

This section outlines learning points emerging from Tearfund partner experience in encouraging reconciliation. Some of these partners have been working during a conflict. Others have been working in post-conflict situations to try to restore relationships within communities.

Analyse the conflict

Following conflict, there are often very clear structural needs that can be addressed, such as rebuilding infrastructure and helping to restore livelihoods. However, for peace to be sustainable, it is also necessary to look at what started the conflict in the first place. It is important to stand back and analyse the conflict so that appropriate, sustainable strategies can be identified.

Conflict analysis helps to:

- understand the history and background of the conflict
- identify all the stakeholders, their perspectives and how they relate to each other
- identify the issues of disagreement.

While it might be useful for an outside organisation to do conflict analysis to identify ways in which it can contribute towards reconciliation, conflict analysis is best carried out with the community. The community then begins to own the initiative to bring peace.

A number of tools can be used, such as a timeline and a conflict tree, which are explained on pages 26–27.
Drawing a timeline

- The timeline helps those affected by conflict to outline the key events surrounding the conflict.
- It enables people coming from the outside to understand the conflict better.
- It helps those affected by the conflict to identify some of the causes.
- It can be carried out during the conflict as a way of analysing it before identifying solutions.
- It can also be carried out after a conflict when planning reconciliation initiatives.

Method

Draw a timeline covering a certain number of years, months or days, similar to the one on the opposite page. Ask those affected by the conflict to agree which have been the key events that have influenced the conflict. If they were positive events, such as a cease-fire or agreement, write them above the line. If they were negative events, such as violence breaking out, write them below the line.
The conflict tree

It can be helpful to draw a conflict tree to help you think through some of the key causes and effects of a particular conflict. The example below is a conflict tree of a dispute over land.

![Conflict Tree Image]

Adapted from *Working with Conflict* page 29
The case study below summarises a peace-building and reconciliation process that was carried out in southern Sudan. Each stage helped the workshop participants to analyse the conflict and identify solutions together.

When the government in Khartoum imposed Islamic law on the whole of Sudan, some leaders from the non-Muslim south formed the Sudan People’s Liberation Army (SPLA). In August 1991, the SPLA split due to a struggle for power between an officer of the Nuer people and the leader of the Dinka people. The Nuer and Dinka fighters started to kill each other and their families. By 1998, the New Sudan Council of Churches (NSCC) decided that something needed to be done to stop the fighting. The NSCC had links with both sides of the divide, so was in a position to bring the two groups together.

The peace conference

The NSCC first held a peace conference for 35 participants in Lokichoggio, Kenya. There were a number of activities:

- Participants drew a map of the local area and put it on the wall. Then they copied the map by putting a piece of rope on the floor to represent the river, and each participant placed their chair where they lived. The participants identified who their neighbours were and therefore the people with whom relationships most needed to be developed for sustainable peace. The wall map was useful later on, as some participants used it when speaking about their experience of the conflict, to point out where various events had occurred.

- The participants discussed how they had resolved conflicts in the past. This encouraged them to use their indigenous knowledge and values to help them decide how to make peace. They also looked at modern conflict resolution practices.

- They analysed the conflict by identifying the causes and stakeholders.

- Participants wrote a list of issues and some proposals for solutions. The issues were divided into six categories, such as missing persons or reclaiming land. The participants were then divided into working groups — one for each category — and they developed proposals for peace. The proposals were then presented at a plenary session, where they were discussed by all the delegates, and amendments were made.

The peace accord was signed or thumb-printed. Each participant was given an opportunity to voice their commitment to peace. They also agreed to help with other peace conferences for other Nuer and Dinka in southern Sudan to ensure that everyone in the region was committed to peace.
Reflection

- Why is it important for communities to reflect on the causes of conflict, rather than only looking to the future?
- How can conflict analysis be done in a participatory way, ensuring that all stakeholders’ views are listened to?
- The case study shows how the participants used the conflict analysis to identify solutions. How was this done so that everyone was involved?
- What problems might arise when communities come together to analyse conflict? How could these be avoided?

LEARNING POINT 2

Look at identity

SECTION 2 on biblical principles for reconciliation looked at the issue of identity, particularly:

- how God made us all unique
- that this uniqueness is often abused rather than celebrated
- that all Christians have a united identity in Christ that enriches all their other identities such as ethnicity, family, gender and age.

Identity categories

People affected by conflict need to look at their own identity and their identity in relation to others. They need a chance to step back and think about who they are. Following conflict, some people may fall into one of these categories:

1. They want to remain faithful to their group, unwilling to look beyond it.
2. They feel pressure from their group to stick to the group identity for fear of being rejected by their own group while not being accepted by others.
3. They feel so hurt by the opposing group that they are unwilling to forgive.
4. They feel guilty for their involvement in violent conflict.
5. They feel guilty for the hurt caused by their group during the conflict, even if they were not involved themselves.
6. They feel unhappy being labelled as belonging to one group and being associated with the atrocities it carried out.

This section will look at how Tearfund partners have experienced and dealt with some of these situations.

The case studies from Northern Ireland and South Africa address the first two categories, which involve remaining faithful to the group and feeling pressure from the group to stick to the group identity. As a result of the partners’ work, people have stopped seeing group identity as a barrier to reconciliation, but rather consider common issues.
The current troubles in Northern Ireland go back deep into history. England took control over most of Ireland between the 1200s and 1600s. The Irish population in the north of Ireland were forced to live separately in order to keep their own culture and religion (Roman Catholic). In the 1800s there were a number of uprisings by the Catholic Nationalists who wanted greater rights and independence from Britain, and the Protestant Unionists who wanted greater integration with Britain.

In 1921, the British government divided Ireland into the Republic of Ireland and Northern Ireland. The British kept control of Northern Ireland, where the majority of the population was in favour of union with Britain. The Catholic minority found that they had little political power, and so the 1960s saw the beginning of the fight for civil rights and complete separation from Britain. Over the next 30 years, there were riots between Catholics and Protestants, fighting between the IRA (Irish Republican Army) and British Army, hunger strikes, and terrorist activity within Northern Ireland and on the British mainland. Many neighbourhoods of Belfast, Northern Ireland’s capital city, built walls to separate the communities as protection from ‘the other side’. During the 1990s there was a series of cease-fires and talks, with little success until Good Friday 1998 when an agreement was signed.

The peace agreement, which involves a sharing of power by Nationalist and Unionist politicians has brought some peace to Northern Ireland at political level, although it is very fragile. However, many Protestant and Catholic civilians still live in segregated areas. The two groups have kept their separate identities, with marches through Belfast each year, on dates of historical importance to each group. This often causes tension. There have also been terrorist attacks and small riots since the peace agreement. So despite a vague commitment to peace at state level, the unwillingness of Catholic and Protestants to communicate at grass roots level could threaten the pursuit of sustainable peace.

CASE STUDY
Northern Ireland – background history

In 1921, the British government divided Ireland into the Republic of Ireland and Northern Ireland. The British kept control of Northern Ireland, where the majority of the population was in favour of union with Britain. The Catholic minority found that they had little political power, and so the 1960s saw the beginning of the fight for civil rights and complete separation from Britain. Over the next 30 years, there were riots between Catholics and Protestants, fighting between the IRA (Irish Republican Army) and British Army, hunger strikes, and terrorist activity within Northern Ireland and on the British mainland. Many neighbourhoods of Belfast, Northern Ireland’s capital city, built walls to separate the communities as protection from ‘the other side’. During the 1990s there was a series of cease-fires and talks, with little success until Good Friday 1998 when an agreement was signed.

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Young people’s perspectives

Tearfund partner Springfield Road Methodist Church has been working in inner city West Belfast since the 1980s. The Springfield area is one of the poorest in Northern Ireland with high unemployment, domestic violence, young male suicide, low level crime and poor education. Communities are clearly divided into Protestant and Catholic areas. However, despite this separation, the area has a history of work to try to break down barriers. Springfield Road Methodist Church is working with other organisations to achieve this through the Forthspring project.

One Forthspring activity for young people was a photographic and video project. This enabled young people on both sides to show their perspective of life to those on the other side and other generations. The young people were empowered by being trusted with cameras, by learning new skills and by being encouraged by the positive feedback that they received from those who attended the exhibition. Interestingly, many local residents thought that the exhibition put the local area in an unfavourable light, which encouraged them to think about taking action to improve the quality of life.
Youth For Christ (YFC) KwaZulu-Natal, South Africa ran a camp for young people of all races. The camp took place during apartheid, when children were educated in segregated schools, and so rarely mixed with children of other races. YFC gained permission from the school authorities to run a Student Leadership training weekend for young leaders. On the camps that YFC ran, one of the activities encouraged them to look at their identity. Each student drew a picture of their home and family. They then asked each other questions. This exercise helped them to understand more about their different personal and living contexts. It helped them to learn how to appreciate each other and to accept each other’s differences.

Returning home

It has sometimes proved difficult for the young people to remember all that they have learnt when they return home from camps, conferences or other activities. It is often tempting to give in to peer pressure and to try to fit into the group identity once again. This is a drawback of setting up initiatives for specific people away from the local area.

- Forthspring, Northern Ireland, set up a youth club for children from both sides. As the summer period of parades and tension approached, people started to throw stones across the peace wall. Young people from the Forthspring Youth Programme were involved in it. They wanted to demonstrate that they were no less Protestant or Catholic just because they were going to the joint youth club.

- YFC, KwaZulu-Natal, South Africa, considered how to overcome this kind of problem. It realised that new friendships that had been made on student camps appeared strange to family and school friends back at home. So a ‘re-entry plan’ was drawn up. This involved an exchange programme where the young people visited each other’s schools for a day. The group also met socially in each other’s homes. This enabled the students to support each other and to show the benefits of cross-racial friendships to those around them.

CARE STUDY
Seeing life from another perspective in South Africa

This case study addresses categories 3–6 on page 29, which involve feeling hurt or guilty.

The population of Rwanda is made up of three people groups – Twa (1%), Hutu (85–90%) and Tutsi (10–14%).

The society shares the same language, religion and customs, but there used to be a class distinction, with the Tutsi as the ruling class. Before colonisation, Hutus and Tutsis lived in harmony and there was considerable intermarriage. When the Belgian colonisers arrived, they produced identity cards for the two groups, which put emphasis on their ethnic differences. The Belgian authorities supported Tutsi power and gave them advantages in education and employment. In 1959 there were massacres as Hutus revolted against Tutsi rule. When the Hutus eventually took power at independence in 1962, they took revenge on the Tutsis, killing many and driving a large number into exile. Although the second president, General Habyarimana, wanted ‘ethnic pacification’, a powerful group linked to his wife’s family developed a strategy of genocide to wipe out the Tutsi population.
For many generations, the Rwandan population had learnt to obey orders without question. Unfortunately this meant that the genocide in June 1994 was not challenged by Rwanda’s population.

Many ordinary people became involved in the killing. It is estimated that as many as 800,000 people were killed during the genocide. Thousands of people were internally displaced and many fled the country as refugees. The genocide left many deep scars throughout Rwanda and in surrounding countries. Rwanda’s political, agricultural, economic, health delivery and education systems were destroyed. Physical infrastructure had been damaged, but key personnel had also been killed. There was deep trauma due to bereavement, guilt, fear, betrayal and loss of property. People found it very difficult to trust each other, which led to a breakdown of relationships, even within families and communities.

Healing in Rwanda

Following the genocide in Rwanda, the Church needed to recognise that even though it had not spoken out against the genocide, it had a role as God’s agent of healing and reconciliation. No one in Rwanda was unaffected by the genocide. Even those who were not directly involved had a family member or friend who was killed. Christians needed healing themselves before they were ready to help others to be reconciled.

Tearfund sponsored some healing workshops run by African Evangelistic Enterprise (AEE) for Christians in Rwanda, facilitated by Rhiannon Lloyd. The workshops addressed several concerns:

- Many Christians had been so hurt that they found it difficult to forgive. There was a need for them to understand God’s heart.
- Many people needed to overcome cultural barriers in expressing emotion. In Rwandan culture, there is little expression of emotion and shedding tears is seen as a sign of weakness.
- Many people believed that talking about traumatic experiences traumatises people even more.

The workshops focused on Jesus as the pain-bearer. They looked at what the Bible says about forgiveness and Christians’ identity as members of God’s holy nation. The idea of identificational repentance was introduced, where people repent on behalf of sinful actions of their nation in order to bring reconciliation.

At the workshops, people were encouraged to be very open with each other and to share their hurts. People were given the opportunity to take their pain to the cross. This was symbolised by having a large wooden cross to which people could nail their pain, which was written on a piece of paper. The papers were then taken off the cross and burnt.
The following testimonies show how workshops for Christians in Rwanda have resulted in reconciliation at family and community level:

I lost my husband during the conflict. As a result I felt God was useless in my life because he didn’t stop the death of my loved one. I also hated the Hutus and could not trust them. When I went to the seminar, one of the facilitators was Hutu and I had no interest in listening to him. I regretted going to the seminar. However, I was surprised when the Hutu facilitator confessed the atrocities of Hutus towards the Tutsis. My soul was healed and I forgave the Hutu. He is now one of my best friends.

I have been an evangelist since I became a Christian in 1983. I belong to the Tutsi ethnic group but married a Hutu in 1986. We lived in Congo in 1994 when the Rwandan refugees came to our area. The conflict between the two ethnic groups was bad in Congo too. Killings started and I was forced to take refuge in Rwanda. My wife was left behind with our four children and two of my brothers. My wife and children fled to the forest.

In Rwanda, my family was cursing me for having married a Hutu, and some advised me to get remarried to a fellow Tutsi. But as a pastor I was very reluctant to make such a decision. I once returned to Congo to find my wife, but was unsuccessful. Eventually she came to Rwanda. When she told me that one of my brothers had been killed and our property looted, I was upset and considered her to be involved in what had happened. Whenever I looked at her, I thought she was a murderer. I started to isolate myself from her. As a pastor I tried to pretend to love her so that the community would not notice.

In December 1996 I attended an AEE workshop alongside pastors in my area. On the second day, we looked at the Father heart of God and the relationship between married people. I started crying out the words ‘I love her, I love her.’ As part of the workshop we wrote down our suffering on a piece of paper and nailed it to a cross. I did this and it brought me healing. When I returned home I started to put things right again by telling my wife that I loved her.

We are now a happy family. I now have a burden to help others pass through this process of healing.
Working together

Leading by example is important if others in the community are to reconcile with each other (see LEARNING POINT 7 on page 43). Some partners have therefore ensured that they include representatives of different identities in encouraging reconciliation. For example:

- In Rwanda, MOUCECORE’s founder and one of its early employees were from different ethnic groups. This set a good example to the organisations, churches and communities that MOUCECORE worked with.

- MOUCECORE has encouraged Christians from different denominations to recognise their common identity through ensuring that workshops are interdenominational rather than for specific denominations. The body of Christ was therefore encouraged to work together, rather than as sections competing with each other.

- African Evangelistic Enterprise (AEE) in Rwanda has gained credibility among Christians because its work is cross-denominational. As a result, different denominations have started to accept each other and work together.

- One of the peace-building programmes of Tearfund partner Christian Health Association of Sierra Leone (CHASL) trained 150 volunteers as peace promoters. Some of the volunteers are former fighters and war victims themselves. This makes it easier for them to identify with those whom they minister to.

Reflection

- What initiatives could you use to ensure that identity is celebrated rather than abused?

- Identity is a deep issue. What steps need to be taken to ensure that the focus on identity, which is essential in reconciliation, leads away from conflict and not towards it?
Reconciliation takes time, not money

People rarely reconcile quickly. Relationships take time to establish and strengthen. Most work by Tearfund partners to encourage reconciliation has taken place over a number of years, and the full impact of the work has yet to be seen in some cases.

Reconciliation cannot be done for opposing groups. They need to want to rebuild their relationships. Organisations therefore may find they need to invest a lot of time in providing opportunities for reconciliation.

It is important to consider what activities to carry out with the community. If the activities are expensive or long-term, then external funding may be difficult to find, because the impact will not happen quickly or be easy to measure. However, many reconciliation initiatives can be low cost.

Funds eventually run out, but there are many non-limiting resources that organisations and communities possess that are useful and even vital for encouraging reconciliation. These resources do not run out as they are used:

- **LOVE** The Bible tells us to love our neighbour and our enemy. There are many different ways of showing love to others – even simply spending time with other people.

- **PRAYER** Prayer should underlie any development work we do, because we are dependent on God.

- **SKILLS** In addition to using skills, they can also be shared through training – those trained can pass what has been learnt to others and nothing is lost in doing so.

- **KNOWLEDGE** Local organisations or churches can share knowledge about a situation or how to solve a problem. Often, this knowledge is gained through past experience or projects.

CASE STUDY

**Coming together to pray in Northeast India**

Northeast India has experienced many years of conflict. The conflict is about ethnic identity, but also involves land. In the late 1990s, the conflict became violent. Many innocent people were killed and villages were burnt. Tearfund partners Evangelical Fellowship of India (EFI) and North East India Committee On Relief and Development (NEICORD) set up a reconciliation process. Peace Prayer Assemblies were held for the different language groups. These meetings lasted around two days. At first, they involved single tribal groups, but later, several tribal groups joined together for the meetings. After a meeting in one community, a peace march was organised.

The pastors set up a Pastors’ Forum for Peace where they could discuss the problems. The Forum organised a camp, which was attended by pastors from different denominations. The pastors fasted and prayed and discussed ways to bring peace.

Reconciliation is an ongoing process in Northeast India. Much progress has already been made, but the partners continue in their efforts.
### Reflection

Think of all the different resources (human, financial, social, physical, faith) that your organisation possesses:

- Are there some that you use more than others?
- Are there other resources that you never use?
- Could some of these resources be used more often or more effectively?
- Could you encourage communities to identify the resources that they possess which they could use for reconciliation activities?
- How would you facilitate this?

### Encourage communication and understanding

As shown in the diagram on page 12, disagreement can turn into conflict if communication breaks down. Once there is conflict, communication is needed to bring reconciliation.

Effective communication requires that opposing groups have a chance to talk and that each group listens to what the others say. However, it is often easier to talk and give our own point of view than to listen. Listening is more than just hearing. It is about paying attention to what is said.

This is an important issue in encouraging reconciliation. If people are to be reconciled, each person needs to be able to talk about how they have been hurt by the other. This aids healing and helps to build understanding within the community. People are more willing to communicate with others once they have been able to share their feelings and know their views have been listened to.

### A note on trauma

It is important to recognise that following violent conflict, some people might be suffering from trauma. Trauma is a psychological illness due to the shock of witnessing or experiencing physical harm, death of a loved one, destruction of home or crops. It can happen immediately after an event or months after. Children are particularly at risk.

It is important that people suffering from trauma are helped as soon as possible after the symptoms occur. If left untreated, trauma can lead to depression, alcoholism, drug addiction, schizophrenia or suicide.

Things to look out for are:

- trouble sleeping
- nightmares
- nervousness
- flashbacks
- becoming angry easily and even violent.

You should seek professional help for those suffering from trauma.
CASE STUDY
Listening to each other in Sudan

The conference that was held for leaders of the opposing Dinka and Nuer tribes in southern Sudan followed a peacemaking process that involved a lot of listening.

To bring the hidden hurts caused by the conflict to the surface, participants took turns to say what one had done to the other. They were able to speak openly of the pain that they had caused each other. This revealed to the participants that they had all suffered as a result of the conflict and helped the chiefs to understand one another better.

During this story-telling, people were encouraged to listen. Rules were agreed:

- Each person could speak for as long as they wanted.
- No one was allowed to interrupt or argue.
- Everyone would eventually get a chance to speak and would then expect everyone to listen to them.

This exercise helped the participants to analyse the conflict. It also encouraged them to find a way to build peace and bring reconciliation.

CASE STUDY
Community meetings and discussion groups in Northern Ireland

Forthspring provides a forum for the community to discuss controversial issues. Every year Protestants hold traditional parades through the community to retain their identity. This is a time of tension for the community.

Forthspring therefore organises meetings before the parades to enable community members from both sides to express their concerns to local politicians. The idea is not to resolve the issue of whether there should be parades, but to help the community deal with the tension that the parades create.

Truth and reconciliation commissions

Truth and reconciliation commissions (TRCs) have been set up by governments after conflict in some countries, such as South Africa, Peru and Sierra Leone. The purpose of the Commissions is to uncover the truth about the cause of violence and human rights abuses that occurred during conflict. Once the truth has been revealed, communities can move on towards reconciliation. The Commissions usually agree to not take legal action in return for the truth. They help the victims and promote healing and reconciliation in order to prevent the abuses ever happening again. Some Tearfund partners have been involved in these Commissions.
At the height of the racial conflict in South Africa in the 1970s and 1980s, churches set up reconciliation initiatives aimed at promoting greater understanding between the different race groups. For example, they would try to bring different race groups together over meals, in their homes and at conferences. This had a huge impact at a personal level. The ability to spend time together facilitated the building of trust. It enabled those involved to discover new things about each other. The histories of each group were discussed in the light of the histories of the other groups. Racial prejudices were exposed and theologies were re-examined. These friendships were important in keeping alive the vision of a reconciled South Africa during the 1990s.

The Truth and Reconciliation Commission which the government put in place after the end of apartheid in 1994 was a larger version of the mini reconciliation events that had been going on in the churches. The Commission gave the people of South Africa an opportunity to hear the stories of both the victims and perpetrators of racial abuse. The hope was that a repeat of those violations of human rights would not happen in the future.

The cross-racial friendships that had been made as a result of the work of the churches before the end of apartheid made possible the next step in the process. In order to move on, there had to be a vision for a unified future and transformation of the structures of racial oppression.

In the 1980s and 1990s, Peru experienced political violence and human rights abuses due to an internal war between the armed forces and revolutionary groups. During that time, 30,000 people were killed, 600,000 families were displaced, 7,000 people disappeared and 5,000 people were illegally detained as political prisoners. Hundreds of innocent prisoners, orphans, widows and raped women suffered psychologically. The evangelical church in the rural areas suffered greatly as both the army and the guerrillas accused them of participating with the opposition. Hundreds of people were falsely convicted under Peru’s harsh terrorism and anti-treason law.
Peace and Hope

Tearfund partner Paz y Esperanza (Peace and Hope) reviews cases of innocent prisoners and helps to get them out of prison. Since 1996, Peace and Hope’s legal service has achieved the release of 200 innocent prisoners. It is also now officially co-operating with the TRC by helping to identify other false convictions.

Peace and Hope encourages evangelical churches to support the work of the TRC. In addition to raising awareness in civil society through publications and radio broadcasts, it provides training for pastors. Peace and Hope also supports public acts of reconciliation, such as a community pardoning illegal acts of its members.

Peace and Hope and other organisations have been pressurising the government to provide financial reparation for innocent prisoners who have been released.

Once freed, many innocent prisoners find it difficult to go back and live normal lives in their communities. Peace and Hope therefore provides support to families as they receive released innocent prisoners. Also, released innocent Christians often find that they are not fully accepted by their churches. Peace and Hope do not take up the case of a prisoner until they have done thorough research and are sure that the prisoner is innocent. However, many churches are still doubtful that released prisoners are completely innocent. By educating the Church leadership about reconciliation, attitudes are beginning to change. Pastors are now encouraging released prisoners and victims of the violence to share their testimonies in churches and in the community. By bringing the issues out into the open, people now have a better understanding of the past 20 years in Peru and are more willing to accept released prisoners, whether innocent or not, back into the community.

Reflection

- Someone once said ‘God gave us two ears and one mouth so that we can listen twice as much as we speak.’ Why is listening so important for peace-building?
- Why is it important that everyone has a chance to speak, and not just the leaders of opposing groups?
- Are there ways in which you could provide an opportunity for communities to discuss their hurts?
- How could you facilitate the discussion to ensure that everyone has a chance to speak and everyone listens? Are there other factors that you would need to consider during a discussion where hurts are brought out into the open?
- Are there activities at state level that your organisation could become involved in?
Develop a vision for sustainable peace

Conflict, particularly if it has lasted for months or even years, can cause those affected to lose hope:

- They might have forgotten what life was like before the conflict began.
- They might also have forgotten what their hopes were back then.

It is important that people have hope for the future. After conflict, the immediate concern is often dealing with the physical, social and psychological devastation that it has caused. People usually feel negative, and do not necessarily give attention to the future until the effects of the conflict have been addressed. But having a vision gives people something to work towards and gives them hope.

Organisations involved in providing opportunities for reconciliation need to have a vision or goal before they can start to think about what activities to carry out. After a conflict it is easy to be reactive and simply try to address the consequences of the conflict. However, it is important to look beyond the immediate needs and effects, towards addressing the deep roots of the conflict in order to avoid it happening again. Having a vision helps people to focus on a positive change, rather than just on problems or difficulties.

Organisations should encourage the communities they are working with to develop a vision for the future. The following panel gives an idea about how this can be done. By identifying a vision, a community can decide what it would like to change now, and also start to think of the future in a positive way. It helps them to see themselves as agents of change.

**Envisioning the community**

- Ensure that this activity is carried out with the whole community, not just the leaders.
- Ask the people what they would like the community to be like in 5, 10, 20 or even 50 years time. Will it be peaceful? What will it look like? How will it feel to live there? What will be happening in the community?
- When the participants have had a chance to share their ideas, ask them to draw their vision on a large piece of paper.
- The participants might then want to prioritise the ideas according to what they can achieve the soonest, or what they believe to be more important. This gives them something to work towards. Even if some of the ideas are unlikely to be achieved, it is important that the community has this opportunity to express them as it helps to make people more positive about the future.
- Display or store the vision somewhere so that the community can have access to it, and even add ideas to it.
Reflection

- Does your organisation have a vision for peace and reconciliation?
- If you do not have a vision, spend time working through the previous exercise as a group. Think about what you would like your organisation to aim for.
- Consider doing the exercise with communities that you work with.

LEARNING POINT 6

Develop peace and reconciliation indicators

In any type of development work it is important to set indicators. Indicators help us to measure the extent to which change is taking place and our objectives are being achieved.

- Indicators ask the question ‘how will we know when we have fulfilled our objectives?’
- Good indicators should be clear and understandable. There are two types of indicator:
  - **QUANTITATIVE** Where the results are counted.
  - **QUALITATIVE** Where words are used to describe how people think things have changed and how they feel about it.
- Either of these types of indicator can be used to measure two factors:
  - **OUTPUT** What a project actually produces, coming from completed activities.
  - **IMPACT** Long-term sustainable changes (positive or negative) relating to either project objectives or unexpected changes.

It is difficult to measure the success of reconciliation initiatives because reconciliation involves relationships and changes in attitude. It is not always easy to see the results. The impact of reconciliation initiatives needs to be measured in terms of better relationships. The impact indicators therefore tend to be qualitative.

For example, if an activity is reconciliation workshops, then an output indicator would be the number of participants who report that their knowledge has increased (quantitative). An indicator of impact might be that those who attended the workshops feel more able to communicate with opposing groups (qualitative). This might then result in members of opposing groups carrying out joint activities in the community, which can be measured in a quantitative way.

The indicators should be identified at the planning stage of any development work. Where possible, they should be identified by the community.

The impact of Forthspring’s work is measured in terms of life choices:

- Whether young people join paramilitary groups
- Whether adults feel able to freely express differences of opinion with others
- Whether people from opposing sides socialise with each other outside the programmes
- During annual parades, relations between all community members become strained, so a good test is to see how long it takes for the relations to normalise again.
It might be helpful to work with communities to identify peace and reconciliation indicators shortly after they have developed their vision (see LEARNING POINT 5). This helps them to measure the extent to which their vision is being achieved. The indicators might not respond to specific project activities, but rather complement their wider vision.

**Reflection**

- Can you think of some peace indicators for your situation? Try to think of indicators that are most likely to show the result of your work, rather than external circumstances.
- Are these indicators easy to measure?
- How will you measure the indicators? This might involve interviews with those involved, looking at government statistics, doing a survey, etc.
- How would you carry out this exercise with a community?
LEARNING POINT 7

Value servant leadership

All types of leaders should set a good example. Unfortunately, as the case study on Rwanda below shows, leaders often forget this responsibility in conflict situations. And even if they were not involved in violence, some leaders find it difficult to set a good example to build peace after conflict. Leaders are normal people with special responsibilities, so they are just as likely as anyone else to find reconciling with other people a challenge. However, experience shows that if leaders are involved in encouraging reconciliation, the rest of the community will follow their example.

For example, Tearfund partner TEASA in South Africa, believes that united leaders have played an important role in the reconciliation that has occurred in South Africa. Black Nelson Mandela worked alongside white Joe Slovo, and black theologian Archbishop Desmond Tutu worked side by side with white Afrikaner theologian Beyers Naude.

Tearfund partners have emphasised the need for servant leadership if reconciliation is to happen, as the following case studies show.

CASE STUDY

Finding good leaders in Rwanda

Before the genocide, the evangelical church in Rwanda did not challenge the impact that politics had on the people. This was because Rwandans were scared to question political authority, and because the emphasis in evangelical churches was on evangelism rather than engagement with politics. Therefore, when the genocide was being planned, the Church did not speak out against it. Some individual Christians did challenge the authorities, but they often paid for it with their lives. In many cases, Christians became involved in the killings, including church leaders. Some church leaders even denied that the genocide had occurred. The credibility of the evangelical church was therefore questioned by Rwandans and the worldwide church.

MOUCECORE

Tearfund partner MOUCECORE wanted to find Christian leaders who were willing to analyse the genocide and take responsibility for any damage created by the Church. This involved:

- confronting the past: examining cultural attitudes, values, patterns of behaviour
- examining the problems that led to the genocide: competition and disunity in the Church, power politics, the role of the leader, relationships
- clarifying the Church’s mission and developing a vision
- identifying the good from the past: lifting up the stories of faithful Christians during the war and remembering God’s presence during that time.

Once the leaders were identified, MOUCECORE provided training for them on the biblical model of servant leadership. Since MOUCECORE’s training sessions were for leaders of many different denominations, no particular denomination was led to believe that it had only good, or bad, leaders.
The 35 participants who attended the peace conference in southern Sudan, organised by Tearfund partner New Sudan Council of Churches, included border chiefs, local pastors, senior church leaders and representatives of the two major military factional groups. The aim of the conference was to:

- help reconciliation of chiefs and church leaders
- reflect upon traditional patterns of peacemaking and gain new understanding of conflict management and reconciliation in the modern context
- form and develop strategies for building peace at the grass roots and middle levels of society.

The conference was a great success. The leaders promised to urge their tribes to attend a larger peace conference in the dry season. To mark increased trust between the two tribes, a Nuer chief visited a Dinka chief’s home village.

**Reflection**

- What makes a good leader?
- Can you think of examples of bad leadership?
- How important is good leadership in encouraging peace and reconciliation?
- What can you do to encourage leaders to lead by example?
- What are the disadvantages of holding workshops only for leaders? How can these problems be overcome?

**Find common ground**

Conflict results from different interests, perspectives, belief systems and values. After conflict, it is often difficult to see how the opposing groups can ever interact in a positive way. However, the groups often share common ground.

For example:

- they have had a common experience
- they have all suffered the consequences of the conflict
- the groups have an interest in resolving the conflict
- they may have friends in common
- they may use the same local facilities, such as a school or community centre
- they may also need to interact in some way in everyday life, such as buying and selling to each other.

These points of agreement and contact provide an opportunity – the common ground can be built on so that the outcome is sustainable peace.
A driving force behind the Nuer-Dinka peace agreement in Sudan was that they had a common aim. The fighting between the two groups had meant that they were not able to resist attacks from outside, which was causing famine in the region. However, they realised that if they could resolve the issues they were fighting about, they could stand together to hold off attacks, and both groups would benefit from the food they were able to hold onto.

Tearfund partner Koinonia helped a community in Bangladesh to resolve a conflict over the construction of a canal and road.

Koinonia’s strategy is to work for people’s participation. Therefore the people were encouraged to participate throughout the planning stage of a canal and road project. The plan was to re-excavate the canal and divert it through the village to make water available for winter irrigation. A mud road, built using the earth from the canal, was to run along the east side of the canal to link with the main road in the area. The whole community agreed with this idea. Many families had been wanting the road for a long time. It meant that they would be able to reach schools and the village market a lot more easily.

However, when the canal digging started, six households on the west side of the canal demanded that the road be diverted from the east side so that it went past their homes, even though they had agreed during planning that it should be on the east side of the canal. But others on their side of the canal wanted the work to go ahead as planned.

The dispute got worse when legal notices were served by one of the villagers who wanted the road to be diverted. The legal notices stopped all digging of the canal and construction of the road. The news spread quickly through the village. Over 300 families became furious. They got together and decided to disobey the court order and complete the work themselves for the benefit of all the villagers. They also decided to surround the disputing six families with weapons to ensure that the work could be completed without disruption. The situation resulted in violence that night.

Koinonia needed to take action to resolve the dispute. It wanted to ensure that the conflict was resolved by the people themselves, so it only took on a facilitatory role. The next day a meeting was arranged for all villagers. A member of Koinonia staff made a presentation at the meeting to remind everyone of their participation at the planning stage and what they had all agreed. As well as reminding them of the agreed project activities, such as where the canal and road would be dug, he also reminded them of the environmental and agricultural benefits they had all agreed would be gained from the project.
All those present then agreed that they wanted to complete the work as had originally been planned. The members of the disputing families went forward and asked for forgiveness for their behaviour. They decided to withdraw the law suit.

Although there are many issues that create conflict between Catholic and Protestant communities, they also share many social problems. One method Forthspring uses to bring communities together is through social programmes. For example, it runs activities such as carer and toddler groups, after-school clubs, senior citizens activities (lunch club, crafts), a women’s discussion group, a counselling service and a community café. All these are attended by both Catholics and Protestants. Local community members are encouraged to participate as volunteers and staff as well as simply users of the social programmes.

Teafund partner Rural Development Interdiocesan Service (RDIS) encouraged and stimulated the formation of local farming groups that work together on church land. The aim was to show those involved that despite their different ethnicities and experiences during the conflict, they could unite to achieve the same goal of improving their lives. RDIS also ran reconciliation seminars. The following story is just one of the successes of the programme.

One woman confessed that she did not like to work in the same agricultural group as a man who was suspected of having participated in the killing of her husband during the 1994 genocide. At first she wanted to organise people to accuse the man and get him put into prison. She wanted him killed. Through a reconciliation seminar, she discovered that God is merciful and compassionate. She learnt that instead of punishing us, he seeks to help and heal, rehabilitate and reconcile, and restore us to the richness of life for which we have been created. Through their daily activities she realised that they shared the same sufferings due to poverty and she became convinced that her best option was to forgive.
Reflection

- The African National Congress leader Andrew Masondo once said ‘Understand the differences: act on the commonalities (what people have in common).’ Discuss what this phrase means.
- If you are working in a conflict situation, what common ground exists?
- Could this be used in a positive way for peace and reconciliation?
- What role could your organisation play?
- How could you encourage members of opposing groups and other stakeholders to play a role?

Learning Point 9

Build trust

Even though opposing groups start to communicate with each other, they might not be able to trust each other. Trust is an important element in any relationship. Without trust, it is difficult to value and act upon what other people say. People may find it harder to ‘agree to disagree’ on a difficult issue, and instead allow the issue to become a barrier in the relationship.

Organisations can build trust within communities by running workshops or starting development projects within the community that require groups to work together. Working together strengthens understanding and brings reconciliation. The following case studies outline some of the ways in which Tearfund partners have carried out these activities and what the impact has been.

Case Study

Playing games to build trust in South Africa

When the young people first met to travel to the Student Leadership training camp, they formed cliques with other young people of the same race. One said ‘We could not believe we were travelling together, let alone staying in the same accommodation.’

The Student Leadership training camps brought together young people from different ethnic groups.
However, when the young people arrived at the camp, they began to form mixed groups. The activities encouraged the young people to work together. The outcome was a success:

- A black youth carefully guided a blindfolded white youth through a tough series of obstacles.
- A young Indian man fell backwards into the arms of his teammates in a trust game.
- Soon they were hugging each other to show their support for their mixed group and achieve the objectives set.

MOUCECORE is involved in a number of training activities, including:

- country level training programmes that bring Christians from different denominations together to help them to understand and support each other – these programmes include seminars for pastors and laity, training of trainers and special programmes for women and social development
- participatory community mobilisation through the local church – this leads to conflict resolution and reconciliation and small enterprise development.

The considerable impact of these activities

As a result of these kinds of training programmes, many peace-building initiatives have been started all over Rwanda:

- One pastor who attended a seminar decided to visit his neighbour from another ethnic group for the first time.
- Some women formed a group called ‘burden-bearers’ who meet monthly to help those in need. This might involve giving money for medical expenses, physical labour in gardens for those unable to work, prayer support, meals and visits to those too sick to care for their family.
- After a seminar, the Hutu and Tutsi participants started an initiative to construct and rehabilitate Tutsi houses and to cultivate and plant Tutsi fields with the Hutus’ seeds. The participants built 44 houses with support from Tearfund. This token of love served as a bridge in the restoration of relationships between the two groups.

Sierra Leone experienced protracted armed conflict since 1991, when a group invaded from neighbouring Liberia, accusing the Sierra Leone government of poor governance and corruption. The aim of the group was to overthrow the ruling party. Other issues fuelled the conflict, such as lack of access to mineral resources for a large proportion of the population, and economic problems, which led to a breakdown in social cohesion.

The conflict affected all civilians. Children as young as six years old were conscripted to fight, women and girls were raped, there was destruction of public and private property, arson, murder and forced labour. The result was mass displacement of the population. Despite peace accords in 1996 and 1999, the violence against civilians continued. However, in 2000, the government and other parties took steps to ensure that all involved were committed to the peace process. In 2001, the demobilisation of fighters began, with provision of training in vocational and technical skills to help their reintegration into civilian life.
The Evangelical Fellowship of Sierra Leone (EFSL) started a Conflict Management and Peace-building Programme in 1999 to encourage peace between fighters and civilians in communities. They identified peace promoters from local community leaders, including traditional leaders, religious leaders, women’s leaders and youth leaders. These were trained in peace-building and conflict resolution. At the end of the workshop they drew up an action plan for promoting peace in their communities. Activities included campaigns on the need for peace, training workshops for community stakeholders, songs and drama, and counselling services to community inhabitants, leaders and former fighters.

The impact of the programme included the following:

- There have been open confessions of violence from fighters during the war.
- People have requested forgiveness. A former fighter said at one workshop: ‘I am not known to most people in this community, but some of you may know my parents. They left this town because of the mistreatment we suffered as a family. Life became very hard for us. I admit that I joined the fighting to avenge my parents. I was part of the group that invaded this town. I ask for your forgiveness and I also forgive your leaders.’
- Bad feelings against former fighters has greatly reduced in the communities that have attended workshops.
- Community leaders are admitting their faults in judging community members unfairly and charging large fees for resolving conflicts. A chief in one community said: ‘I have encouraged conflict in my area so I could charge fines and provide for my family. I also needed money to pay for what was spent on my crowning ceremonies. What I have learnt in the workshop has brought a complete change of direction in my life.’

EFSL’s work to integrate former fighters into communities continues. Activities such as football matches, erecting memorials and holding peace and reconciliation parades are suggested to communities.

**CASE STUDY: Easing tension**

During CHASL’s training programmes, games have been very useful in bringing groups together. Football, draughts, board games and musical instruments have helped to ease tension among those trained.

Photo: Melvin Kamara
Reflection

In the peace efforts in Northeast India, this slogan is used: ‘Social peace is necessary for development, but also development is necessary for peace.’

- What do you understand by this slogan?
- Do you agree with it?
- What implications does it have for encouraging reconciliation?

Trust games

TRUST GAME 1
Falling and catching

- Divide the group into pairs.
- Person A in each pair stands just less than a metre in front of Person B, with their back to B.
- Person A then leans backwards, keeping their body as straight as possible.
- It is the role of Person B to catch them before they fall.
- Do this a second time, then reverse the roles so that Person A is doing the catching.

This game can be used as an icebreaker, or as an effective team-building exercise. It is harder than it looks!

TRUST GAME 2
Obstacle course

- Set up a simple obstacle course, using chairs, logs, buckets or tables for example.
- Divide the group into pairs. One person is blindfolded and the other has to guide them through the obstacle course without touching them.
- This game can be made into a race. Either identical obstacle courses are set up or each pair is timed.
- Repeat the game after each pair has had a go so that the person who was blindfolded in the first round now guides the other.

This game can be made even more challenging if the blindfolded person does not see the obstacle course before their turn.
Reflection

Play the trust games. Talk about how people felt when they took on the two roles:

- **FOR GAME 1** How did you feel when you had to trust someone to catch you? Did you find it easier to trust the other person to catch you the second time? Why was this? How did you feel when you had the responsibility of catching the other person? Did you feel as if the person falling trusted you? How did it feel to change roles? Was it easier to trust the other person when they had already trusted you?

- **FOR GAME 2** How did you feel when you were being guided around the obstacles blindfolded? Were you scared? Did you find it easy to trust the other person to stop you bumping into the obstacles? How did it feel when you changed roles? Did you feel that you were more trustworthy once you knew what it felt like to be blindfolded? If you had a race, did you find it easier to trust each other in order to beat the other pairs?

- What can we learn from these trust games? Consider using them with communities with which you work.

- What happens to a relationship when the trust is broken?

- Is it easy to trust someone again once the trust has been broken?

- At a workshop for Hutu and Tutsi pastors in Rwanda, one pastor asked ‘Why is it that the last ones we trust are fellow Christians?’ Discuss this question in light of what the Bible says about identity (see SECTION 2, page 19).

- Can you think of ways to build trust?

- What could your organisation do to help build trust within communities? Could you build elements into existing projects? Are there separate initiatives that you could carry out?

**LEARNING POINT 10**

**Network**

Networking is about making contact with individuals and organisations in order to strengthen the effectiveness of your work.

**Advantages**

Networking has a number of advantages:

- Sharing of information
- Sharing of skills
- Sharing of resources
- Working together to avoid duplication
- Strength in numbers when dealing with policy-makers.
Networking has particular advantages after conflict:

- After widespread violent conflict, considerable funding often comes in from outside the country. This can result in competition between local organisations and churches. Networking helps organisations access funding together and ensure that their projects are not duplicated.

- Repairing the damage caused usually involves reassessing the situation in the area affected. By networking, organisations can plan a unified approach, which will be more effective in the long-run.

- Organisations and churches working to reconcile communities are not setting a good example if they are not communicating with other organisations or churches. (See case study on Forthspring, Northern Ireland, below.)

**CASE STUDY Networking in Rwanda**

Before the genocide, the Church in Rwanda was not unified. After the genocide, there was much competition between or even within churches for funds and other resources. Most denominations wanted to control their own funds for their own purposes. There was very little sharing of experience or information. Yet the enormous impact of the genocide required a unified approach.

Tearfund put great emphasis on partners networking. This enabled them to learn from each other’s successes and failures and build trust. They were also able to avoid duplication and even work together on certain issues. MOUCECORE and RDIS have together held reconciliation seminars for young people from Rwanda and Congo.

As a result of networking, the Church in Rwanda is now more unified than before the genocide and has been able to take effective action in reconciling communities.

**CASE STUDY Working together in Northern Ireland**

Forthspring has been set up by four organisations in West Belfast, including Tearfund partner Springfield Road Methodist Church. The four organisations represent both sides: the Methodist church is located on the Catholic side of a peace wall, there are two communities consisting of united Protestants and Catholics, and the Mid Springfield Road Community Association is not Christian. Forthspring is dedicated to working with all people, Catholic and Protestant, young and old, within the Springfield Road area. It tries to create an environment that builds trust and relationships within and between communities.

Networking partners have also been networking with organisations in other countries. For example, MOUCECORE participated in a programme with a similar organisation in Kenya. This helped improve the quality of MOUCECORE’s work and enabled MOUCECORE to share its experience with other groups. MOUCECORE has also been networking with Tearfund partner RURCON in Nigeria.
The lack of social mobility in Colombia has led to growing support for left-wing guerrilla groups. At the other end of the political spectrum are right-wing paramilitary groups, who are sometimes supported by wealthy drug traffickers and large landowners, backed by elements in the army and police. The paramilitaries have targeted human rights workers and those suspected of helping left-wing guerrillas. There is also much drug-related crime. Over 35,000 people have been killed by political or drug-related violence over the last decade. One report estimates that 100,000 children in the city of Medellín are at risk of being killed due to the high levels of violence. There are thought to be 1.8 million internally displaced people, including 700,000 children.

In 1996, Colombian civil society organisations attended a conference about children organised by UNICEF. Before, the organisations had been working separately to protect children in armed conflict. At the conference they decided to combine their efforts by establishing the Children’s Movement for Peace. The idea was to work together to increase their impact and to give children a leading role in all aspects of the Movement.

Children were encouraged to vote to identify the priorities of the Movement. One of the benefits of having a network of civil society organisations supporting the Movement is that they cover a large geographical area and work at all class levels. As a result, around 2,700,000 children from all areas of the country and different social classes voted. The process helped to ensure that the Movement is owned by the children.

The Movement has already had an impact on public opinion and made a significant contribution to political change during the time of President Pastrana. There will hopefully be a long-term impact when the children grow up and create a culture of peace in Colombia.

Various child leaders of the Movement have travelled to different parts of the world carrying the message of peace and sharing their experiences. The Movement has been the model for other children’s peace movements that have been formed in other countries. In May 2002, four children from the Movement, including a representative of Tearfund partners in Colombia, attended the United Nations Special Session on Children.
Reflection

Think of organisations or individuals with which your organisation comes into contact:

- What are the benefits of this networking to your organisation, project or programme?
- What are the benefits of this contact to the other organisation or individual?
- Are there any obstacles stopping the relationship working as well as it should?
- How can these obstacles be overcome?