

Community FGD questions for QS monitoring/accompaniment visits

Please use the following questions during your community meetings to gauge community engagement and accountability and to ascertain if adhering to the Quality Standards is benefitting the affected communities.

Quality Standard	Questions to ask when engaging with communities
Behaviours	<ol style="list-style-type: none"> 1. Do you know what kind of behaviour to expect from our partners/team? 2. Were you told what constitutes unacceptable behaviour of staff? Did the team talk to you about it? 3. Do you know how to report if something wrong happens? 4. Will you report if something wrong was to happen? How?
Impartiality and Targeting	<ol style="list-style-type: none"> 5. Do you know why you were selected as a beneficiary of this project? 6. Who was most affected by the disaster? Who deserved assistance the most? 7. Did you have a say in beneficiary selection? How did you express your opinion/suggestion? Was your opinion taken into consideration? 8. Are there people in the community who weren't included into the project but who should be?
Accountability	<ol style="list-style-type: none"> 9. What are your preferred ways to share feedback with the team? Did the team ask you how you wanted to share feedback? 10. Who do you trust the most in terms of sharing your general feedback? 11. Who do you trust the most in terms of sharing sensitive feedback? 12. Did you share your feedback with the team? Did you get a response?

Gender	<p>13. Do you know when this project is going to be over? How did you find out?</p> <p>14. Do women have the same access to participate in the project as men?</p> <p>15. As a woman, do you feel your voice was heard? Were you asked to participate in meetings? Were you given a safe space to speak? Do you feel the project is addressing your needs?</p>
Empowerment	<p>16. Did the team assess your capacities? Asked about your skills and assets?</p> <p>17. Do you feel you will be able to get on with life easily when the assistance is over?</p> <p>18. How much influence do you feel you have on the way that this project is being implemented?</p>
Resilience	<p>19. Do you know what risks your community is exposed to? How did you get that knowledge? What are you doing about it?</p>
Protection	<p>20. Do you feel the assistance delivery is elderly-/child-/PWD-/minority-friendly? Are they included in the project?</p> <p>21. Is the project making you feel safer/less safe? How has the project affected your sense of dignity?</p>
Technical Quality	<p>22. Is the assistance provided meeting your need? Is it the assistance that you asked for? Is it culturally/faith appropriate?</p>